## Annual Plan for College Operations during the December Holiday Break 2018-19

This plan implements Tidewater Community College's policy on college operations over the extended break that occurs annually around the Christmas and New Year state holidays for the 2018-19 academic year.

## **Background**

With the additional holiday leave time previously granted by the Governor, TCC's 2018-19 December holiday break is scheduled to begin on Thursday, December 20<sup>th</sup>, and conclude with the opening of the college at 8:30 a.m. on Wednesday, January 2<sup>nd</sup>. TCC's December commencement is scheduled on Monday, December 17<sup>th</sup>.

## **Implementation**

To effect the college's policy on holiday break operations over the 2018-19 December recess, TCC will implement the following activities. Campus provosts and college vice presidents will determine the appropriate levels of staffing in the operating units under their respective purview necessary to implement the activities listed below.

- 1. All college offices will be open through close of business on Wednesday, December 19<sup>th</sup>, meeting the college's policy intent of being open for at least one-half day following commencement on Monday, December 17<sup>th</sup>.
- 2. The Information Center will be staffed and in operation from 9:00 a.m. to 5:00 p.m. on December 20<sup>st</sup>, 21<sup>st</sup>, 27<sup>th</sup>, 28<sup>th</sup>, and from 9:00 a.m. to 1:00 p.m. on 29<sup>th</sup>, with appropriate OIS support available by telephone or e-mail.
- 3. Prospect team staff will be available during hours when the Information Center is in operation with the exception of December 29<sup>th</sup>.
- E-Advisors will be available daily throughout the break except for December 25<sup>th</sup> and January 1<sup>st</sup> with appropriate OIS support to conduct business.
- 5. Campus student services, business offices, and bookstores will be open on December 27<sup>th</sup> from 9:00 a.m. to 5:00 p.m. The Center for Military and Veterans Education and the Veterans Affairs offices on the Chesapeake, Norfolk, Portsmouth, and Virginia Beach campuses will be open to provide advising services for students during the same timeframe. In addition, Workforce Solutions staff will be available to serve walk-in clients in the Regional Workforce Solutions Center from 9:00 a.m. to 5:00 p.m. on December 27<sup>th</sup>. Appropriate security, facilities, and OIS support will be available.

- 6. To assist the campus provosts and their respective academic deans in tracking enrollment progress during the holiday break, the Office of Information Systems will post weekday Class Status and Enrollment Cancellation reports in non-update and update modes, depending on the enrollment cancellation schedule.
- 7. Following the conclusion of the holiday break, the campus student services, academic division, business offices, and bookstore locations will remain open until 6:30 p.m. on Monday through Thursday in the week prior to the beginning of classes and throughout the first week of classes and until 5:00 p.m. on Fridays in those weeks. Per the college's practice, campuses will be open from 10:00 a.m. to 2:00 p.m. for enrollment-related activities on the Saturday before classes begin.

The Vice President for Institutional Advancement will insure:

- 1. that signage advising students and the public of the college's operations over the holiday break is designed and provided to the campuses and other college locations by December 1st; and
- 2. that an appropriate level of marketing activities promoting Spring semester enrollment is scheduled throughout the 2018-19 December holiday break.

Full-time employees who work over the holiday break in support of the plan delineated above will be compensated at their hourly equivalent salaries. Wage employees who work over the holiday break will be compensated at one-and-a-half times their normal hourly salary rates. The Associate Vice President for Human Resources will provide the process for reporting holiday break hours worked by classified and wage employees. Faculty-ranked employees' holiday break compensation will be documented using the college's special pay process.

## Assessment

By January 10, 2019, the campus provosts and vice presidents will provide comments on the efficacy of the plan delineated above to the Associate Vice President for Human Resources. By January 31<sup>st</sup>, the Associate Vice President for Human Resources will present an assessment of the efficacy of the holiday break plan to the President and President's Cabinet, providing recommendations for adjustments in the plan for the 2019-20 December holiday break.