



INSTITUTIONAL EFFECTIVENESS BRIEF

2006-07 EMPLOYER SURVEY

Every two years, the Office of Institutional Effectiveness surveys employers of Tidewater Community College (TCC) graduates. In March 2007, the Office of Institutional Effectiveness conducted the fourteenth administration of the TCC Employer Survey since 1987. This survey provides data on employers' self-reported information and perceptions on knowledge and skills, professional behaviors, and overall job performance of TCC graduates. It also provides an assessment of TCC's occupational/technical training and general education preparation. Below are highlights of the results.

- In general, employers appear to be satisfied with the performance of TCC graduates. This is evidenced by the fact that 92% provided a rating of "excellent" or "good" for the employees' job performance, and 97% reported that they would hire TCC graduates in the future.
- Although, historically, math skills have received some of the lower ratings, 97% of the survey respondents rated math skills as "adequate" or "more than adequate".
- TCC provides excellent training in technical skills, as evidenced by the fact that 98% of employers gave ratings of "adequate" or "more than adequate" to both technical job skills and technical job-related knowledge.
- TCC graduates received high marks in each of the nine knowledge and skills categories. With the exception of "solving problems" (88%), all knowledge and skills categories were rated as "adequate" or "more than adequate" by over 90% of the employers.
- Employers rated the graduates highly in professional behaviors, with 95% or more describing cooperation with others, dependability, and initiative as adequate. Decision-making skills were rated as adequate by 90% of the respondents.