

Fall 2017 Graduate Survey Results

03/28/2018

1. During the time you attended TCC, were you:

| Answer | % | Count |
|--|-------------|------------|
| Employed full-time (35 or more hours per week) | 41.7% | 75 |
| Employed part-time (less than 35 hours per week) | 27.8% | 50 |
| Unemployed and seeking employment | 10.0% | 18 |
| Homemaker, not employed outside the home | 7.2% | 13 |
| Unemployed and not seeking employment | 10.6% | 19 |
| Full-time military | 2.8% | 5 |
| Employed in apprenticeship program | 0.0% | 0 |
| Total | 100% | 180 |

2. Was your job related to your academic program at the college?

| Answer | % | Count |
|-----------------------|-------------|------------|
| Yes, directly related | 17.5% | 21 |
| Yes, somewhat related | 30.8% | 37 |
| No, not related | 51.7% | 62 |
| Total | 100% | 120 |

3. What was your primary goal in attending TCC?

| Answer | % | Count |
|--|-------------|------------|
| To obtain career and technical training that would improve present employment or future employment | 25.7% | 43 |
| To obtain an occupational/technical degree or certificate | 13.2% | 22 |
| To obtain an associate degree in order to transfer to a four-year college/university | 57.5% | 96 |
| To obtain specific course credits that would transfer to a four-year college/university | 2.4% | 4 |
| To enroll in courses that would satisfy specialized/personal interests | 1.2% | 2 |
| To take advantage of employer training opportunities (i.e. Shipyard Apprentice Program) | 0.0% | 0 |
| To obtain or renew a certification | 0.0% | 0 |
| Total | 100% | 167 |

4. To what extent did you feel your educational experience at TCC contributed to the fulfillment of your goal?

| Answer | % | Count |
|-------------------|-------------|------------|
| To a great extent | 72.7% | 120 |
| To some extent | 23.0% | 38 |
| Very little | 4.2% | 7 |
| Not at all | 0.0% | 0 |
| Total | 100% | 165 |

5. Please indicate the most important reasons you attended TCC: (Choose all that apply)

| Answer | % | Count |
|--|-------------|------------|
| Low tuition | 67.9% | 112 |
| Small classes/individual attention | 37.6% | 62 |
| Open admission policy | 26.7% | 44 |
| Only program offered locally in my area of interest | 8.5% | 14 |
| Convenient locations | 57.0% | 94 |
| Availability of evening courses | 38.2% | 63 |
| Good academic reputation | 38.8% | 64 |
| Availability of online courses | 49.7% | 82 |
| Availability of financial aid | 44.2% | 73 |
| Personal improvement | 44.8% | 74 |
| Offered courses/academic program of interest | 47.9% | 79 |
| To obtain a job | 23.0% | 38 |
| Employer requirement/suggestion (i.e. NNSY Apprenticeship) | 2.4% | 4 |
| To obtain better pay/promotion | 22.4% | 37 |
| Total | 100% | 165 |

6. Please rate the INSTRUCTION at TCC.

| Question | Superior | | Good | | Fair | | Poor | | Total |
|--|----------|----|-------|----|-------|----|-------|----|-------|
| Average Class size | 40.5% | 66 | 51.5% | 84 | 8.0% | 13 | 0.0% | 0 | 163 |
| Content of courses in major academic program | 37.6% | 62 | 48.5% | 80 | 10.9% | 18 | 3.0% | 5 | 165 |
| Cost of books and supplies | 13.7% | 22 | 18.0% | 29 | 38.5% | 62 | 29.8% | 48 | 161 |
| Course advisement from faculty members | 35.4% | 57 | 36.0% | 58 | 21.7% | 35 | 6.8% | 11 | 161 |
| Course availability/scheduling | 33.9% | 56 | 43.6% | 72 | 17.0% | 28 | 5.5% | 9 | 165 |
| Grading and testing | 32.5% | 54 | 50.0% | 83 | 16.3% | 27 | 1.2% | 2 | 166 |
| Instructor availability | 41.8% | 69 | 45.5% | 75 | 9.7% | 16 | 3.0% | 5 | 165 |
| Overall quality of instruction | 42.8% | 71 | 41.6% | 69 | 13.3% | 22 | 2.4% | 4 | 166 |
| Quality of instruction in major academic program | 48.2% | 79 | 39.6% | 65 | 11.0% | 18 | 1.2% | 2 | 164 |
| Online instruction | 34.0% | 51 | 47.3% | 71 | 18.0% | 27 | 0.7% | 1 | 150 |

7. Please rate the SERVICES and FACILITIES at TCC.

| Question | Superior | | Good | | Fair | | Poor | | Don't know/Never used | | Total |
|--|----------|----|-------|----|-------|----|------|----|-----------------------|-----|-------|
| Admissions | 39.8% | 66 | 45.8% | 76 | 10.8% | 18 | 3.0% | 5 | 0.6% | 1 | 166 |
| Academic advising/ academic counseling | 37.6% | 62 | 39.4% | 65 | 12.1% | 20 | 6.7% | 11 | 4.2% | 7 | 165 |
| Library services/ Learning resources | 47.9% | 79 | 32.7% | 54 | 7.3% | 12 | 0.6% | 1 | 11.5% | 19 | 165 |
| Career counseling | 23.0% | 38 | 26.7% | 44 | 8.5% | 14 | 6.1% | 10 | 35.8% | 59 | 165 |
| Co-op/Apprenticeship program | 11.6% | 19 | 14.6% | 24 | 6.7% | 11 | 1.2% | 2 | 65.9% | 108 | 164 |
| Financial aid offices | 28.0% | 46 | 31.1% | 51 | 18.9% | 31 | 3.7% | 6 | 18.3% | 30 | 164 |
| Financial aid support services call center | 22.4% | 37 | 27.9% | 46 | 12.1% | 20 | 6.7% | 11 | 30.9% | 51 | 165 |
| Help desk (computer/technical problems) | 25.9% | 43 | 28.9% | 48 | 10.2% | 17 | 3.0% | 5 | 31.9% | 53 | 166 |
| Registration / Enrollment services | 37.6% | 62 | 43.6% | 72 | 12.7% | 21 | 3.0% | 5 | 3.0% | 5 | 165 |
| Student activities (SGA, intramurals, cultural events, etc.) | 23.2% | 38 | 28.0% | 46 | 3.7% | 6 | 1.8% | 3 | 43.3% | 71 | 164 |
| TCC information center at 822-1122 | 27.4% | 45 | 31.7% | 52 | 12.2% | 20 | 1.8% | 3 | 26.8% | 44 | 164 |
| Info@tcc.edu (TCC info center online) | 25.3% | 41 | 32.1% | 52 | 8.6% | 14 | 2.5% | 4 | 31.5% | 51 | 162 |
| Barnes & Noble college bookstore | 32.1% | 53 | 44.2% | 73 | 15.8% | 26 | 4.2% | 7 | 3.6% | 6 | 165 |
| New student orientation | 24.8% | 41 | 37.6% | 62 | 10.3% | 17 | 2.4% | 4 | 24.8% | 41 | 165 |
| Online services | 31.7% | 52 | 43.9% | 72 | 9.1% | 15 | 2.4% | 4 | 12.8% | 21 | 164 |
| Testing centers | 32.7% | 54 | 42.4% | 70 | 12.7% | 21 | 1.2% | 2 | 10.9% | 18 | 165 |
| Center for Military and Veterans Education | 19.6% | 32 | 19.6% | 32 | 4.9% | 8 | 1.2% | 2 | 54.6% | 89 | 163 |
| Veterans' affairs | 18.5% | 30 | 17.3% | 28 | 4.9% | 8 | 0.6% | 1 | 58.6% | 95 | 162 |
| Classroom facilities | 32.7% | 54 | 49.1% | 81 | 14.5% | 24 | 0.6% | 1 | 3.0% | 5 | 165 |
| Computer labs | 37.6% | 62 | 44.8% | 74 | 9.1% | 15 | 0.0% | 0 | 8.5% | 14 | 165 |
| Parking facilities | 31.5% | 52 | 40.0% | 66 | 15.8% | 26 | 6.7% | 11 | 6.1% | 10 | 165 |
| Study areas | 39.4% | 65 | 37.0% | 61 | 9.1% | 15 | 0.6% | 1 | 13.9% | 23 | 165 |

8. How adequately did TCC's academic program prepare you in the following areas?

| Question | More than adequate | | Adequate | | Needs improvement | | Total |
|--|--------------------|----|----------|----|-------------------|----|-------|
| Physical well-being and emotional maturity | 48.0% | 71 | 41.9% | 62 | 10.1% | 15 | 148 |
| Scientific reasoning | 44.1% | 63 | 51.7% | 74 | 4.2% | 6 | 143 |
| Mathematical skills/Quantitative reasoning | 44.6% | 66 | 50.0% | 74 | 5.4% | 8 | 148 |
| Speaking skills | 45.9% | 68 | 47.3% | 70 | 6.8% | 10 | 148 |
| Cultural and social understanding | 53.2% | 82 | 42.2% | 65 | 4.5% | 7 | 154 |
| Writing skills | 49.7% | 77 | 45.8% | 71 | 4.5% | 7 | 155 |
| Understanding written information | 46.5% | 73 | 50.3% | 79 | 3.2% | 5 | 157 |
| Locating, evaluating and using information | 44.7% | 71 | 48.4% | 77 | 6.9% | 11 | 159 |
| Thinking critically and analytically | 52.2% | 83 | 41.5% | 66 | 6.3% | 10 | 159 |

9. As a result of your experience at TCC, to what extent do you feel you have gained or made progress in the following areas:

| Question | To a great extent | | To some extent | | Very little | | Not at all | | Total |
|---|-------------------|----|----------------|----|-------------|----|------------|----|-------|
| Basic computer functions and applications | 50.6% | 83 | 34.8% | 57 | 10.4% | 17 | 4.3% | 7 | 164 |
| Respect for the diverse views and beliefs of others | 57.7% | 94 | 32.5% | 53 | 4.9% | 8 | 4.9% | 8 | 163 |
| Global perspective on current events | 47.6% | 78 | 34.1% | 56 | 11.0% | 18 | 7.3% | 12 | 164 |
| Social responsibility | 50.3% | 82 | 36.8% | 60 | 6.7% | 11 | 6.1% | 10 | 163 |
| Sense of ethical principles | 55.5% | 91 | 33.5% | 55 | 6.1% | 10 | 4.9% | 8 | 164 |

10. Would you recommend TCC others?

| Answer | % | Count |
|--------------|-------------|------------|
| Yes | 96.3% | 157 |
| No | 3.7% | 6 |
| Total | 100% | 163 |