

## Spring 2020 Graduate Survey Results

### 1. During the time you attended TCC, were you:

Answer	%	Count
Employed full-time (35 or more hours per week)	31.7%	69
Employed part-time (less than 35 hours per week)	35.8%	78
Unemployed and seeking employment	7.3%	16
Homemaker, not employed outside the home	7.8%	17
Unemployed and not seeking employment	13.8%	30
Full-time military	3.2%	7
Employed in apprenticeship program	0.5%	1
<b>Total</b>	<b>100%</b>	<b>218</b>

### 2. Was your job related to your academic program at the college?

Answer	%	Count
Yes, directly related	16.8%	24
Yes, somewhat related	23.1%	33
No, not related	60.1%	86
<b>Total</b>	<b>100%</b>	<b>143</b>

### 3. What was your primary goal in attending TCC?

Answer	%	Count
To obtain career and technical training that would improve present employment or future employment	15.4%	31
To obtain an occupational/technical degree or certificate	14.4%	29
To obtain an associate degree in order to transfer to a four-year college/university	61.7%	124
To obtain specific course credits that would transfer to a four-year college/university	4.5%	9
To enroll in courses that would satisfy specialized/personal interests	2.0%	4
To take advantage of employer training opportunities (i.e. Shipyard Apprentice Program)	0.5%	1
To obtain or renew a certification	1.5%	3
<b>Total</b>	<b>100%</b>	<b>201</b>

**4. To what extent did you feel your educational experience at TCC contributed to the fulfillment of your goal?**

Answer	%	Count
To a great extent	71.8%	145
To some extent	28.2%	57
Very little	0.0%	0
Not at all	0.0%	0
<b>Total</b>	<b>100%</b>	<b>202</b>

**5. Please indicate the most important reasons you attended TCC: (Choose all that apply)**

Answer	%	Count
Low tuition	76.2%	154
Small classes/individual attention	36.6%	74
Open admission policy	22.8%	46
Only program offered locally in my area of interest	11.9%	24
Convenient locations	51.0%	103
Availability of evening courses	27.2%	55
Good academic reputation	33.2%	67
Availability of online courses	45.0%	91
Availability of financial aid	45.0%	91
Personal improvement	35.1%	71
Offered courses/academic program of interest	44.6%	90
To obtain a job	22.3%	45
Employer requirement/suggestion (i.e. NNSY Apprenticeship)	2.5%	5
To obtain better pay/promotion	17.3%	35
<b>Total</b>	<b>100%</b>	<b>202</b>

**6. Please rate the INSTRUCTION at TCC.**

Question	Superior		Good		Fair		Poor		Total
Average Class size	41.6%	79	50.5%	96	7.4%	14	0.5%	1	190
Content of courses in major academic program	38.1%	75	50.8%	100	10.2%	20	1.0%	2	197
Cost of books and supplies	20.6%	40	25.8%	50	38.7%	75	14.9%	29	194
Course advisement from faculty members	35.2%	68	39.4%	76	18.7%	36	6.7%	13	193
Course availability/scheduling	39.1%	77	40.6%	80	17.3%	34	3.0%	6	197
Grading and testing	37.4%	74	48.0%	95	13.6%	27	1.0%	2	198
Instructor availability	41.9%	83	42.4%	84	13.6%	27	2.0%	4	198
Overall quality of instruction	40.4%	80	46.5%	92	11.1%	22	2.0%	4	198
Quality of instruction in major academic program	44.1%	86	43.1%	84	11.3%	22	1.5%	3	195
Online instruction	36.8%	71	36.8%	71	19.2%	37	7.3%	14	193

## 7. Please rate the SERVICES and FACILITIES at TCC.

Question	Superior		Good		Fair		Poor		Don't know/Never used		Total
Admissions	39.9%	79	45.5%	90	8.6%	17	2.0%	4	4.0%	8	198
Academic advising/ academic counseling	35.4%	70	36.4%	72	16.2%	32	7.1%	14	5.1%	10	198
Library services/ Learning resources	44.9%	89	34.8%	69	7.1%	14	1.0%	2	12.1%	24	198
Career counseling	24.9%	49	25.9%	51	7.6%	15	3.6%	7	38.1%	75	197
Co-op/Apprenticeship program	18.8%	37	20.8%	41	5.6%	11	0.5%	1	54.3%	107	197
Financial aid offices	35.5%	70	29.4%	58	13.2%	26	3.0%	6	18.8%	37	197
Financial aid support services call center	29.2%	57	26.7%	52	11.8%	23	4.6%	9	27.7%	54	195
Help desk (computer/technical problems)	31.0%	61	26.9%	53	11.2%	22	1.5%	3	29.4%	58	197
Registration / Enrollment services	40.6%	80	39.6%	78	11.7%	23	1.5%	3	6.6%	13	197
Student activities (SGA, intramurals, cultural events, etc.)	26.9%	53	24.4%	48	7.6%	15	2.0%	4	39.1%	77	197
TCC information center at 822-1122	30.8%	61	30.3%	60	9.1%	18	2.5%	5	27.3%	54	198
Info@tcc.edu (TCC info center online)	31.5%	62	27.9%	55	11.2%	22	2.0%	4	27.4%	54	197
Barnes & Noble college bookstore	37.4%	74	39.9%	79	12.1%	24	5.1%	10	5.6%	11	198
New student orientation	32.3%	64	31.8%	63	11.6%	23	2.5%	5	21.7%	43	198
Online services	38.8%	76	38.8%	76	10.2%	20	1.5%	3	10.7%	21	196
Testing centers	37.9%	74	33.3%	65	10.8%	21	1.5%	3	16.4%	32	195
Center for Military and Veterans Education	25.0%	49	17.3%	34	6.1%	12	1.0%	2	50.5%	99	196
Classroom facilities	37.4%	73	43.1%	84	12.8%	25	0.5%	1	6.2%	12	195
Computer labs	38.6%	76	34.0%	67	7.1%	14	1.0%	2	19.3%	38	197
Parking facilities	32.3%	64	34.8%	69	16.2%	32	7.1%	14	9.6%	19	198
Study areas	42.3%	83	34.7%	68	8.7%	17	1.5%	3	12.8%	25	196

**8. How adequately did TCC's academic program prepare you in the following areas?**

Question	More than adequate		Adequate		Needs improvement		Total
Physical well-being and emotional maturity	50.6%	89	41.5%	73	8.0%	14	176
Scientific reasoning	46.3%	81	49.1%	86	4.6%	8	175
Mathematical skills/Quantitative reasoning	42.6%	78	50.8%	93	6.6%	12	183
Speaking skills	48.4%	90	47.8%	89	3.8%	7	186
Cultural and social understanding	52.2%	97	42.5%	79	5.4%	10	186
Writing skills	46.9%	90	45.8%	88	7.3%	14	192
Understanding written information	51.8%	101	45.6%	89	2.6%	5	195
Locating, evaluating and using information	50.3%	95	47.1%	89	2.6%	5	189
Thinking critically and analytically	53.9%	103	42.4%	81	3.7%	7	191

**9. As a result of your experience at TCC, to what extent do you feel you have gained or made progress in the following areas:**

Question	To a great extent		To some extent		Very little		Not at all		Total
Basic computer functions and applications	50.5%	98	39.2%	76	7.7%	15	2.6%	5	194
Respect for the diverse views and beliefs of others	62.4%	121	32.5%	63	2.1%	4	3.1%	6	194
Global perspective on current events	52.6%	102	37.6%	73	5.7%	11	4.1%	8	194
Social responsibility	58.9%	113	33.9%	65	3.1%	6	4.2%	8	192
Sense of ethical principles	58.2%	113	35.6%	69	3.6%	7	2.6%	5	194

**10. When TCC changed all in-person classes to a virtual format as a result of COVID-19, how did this impact you academically?**

Answer	%	Count
Very negative impact	5.1%	10
Somewhat negative impact	15.9%	31
Mixed or neutral impact	29.2%	57
Somewhat positive impact	12.3%	24
Very positive impact	13.3%	26
No impact; All my classes were already online.	24.1%	47
<b>Total</b>	<b>100%</b>	<b>195</b>

**11. Overall, how well did TCC handle the changes needed to respond to COVID-19?**

Answer	%	Count
Very poorly	0.5%	1
Somewhat poorly	3.1%	6
Somewhat well	30.6%	59
Very well	65.8%	127
<b>Total</b>	<b>100%</b>	<b>193</b>

**12. Would you recommend TCC others?**

Answer	%	Count
Yes	98.5%	192
No	1.5%	3
<b>Total</b>	<b>100%</b>	<b>195</b>