

Fall 2020 Graduate Survey Results

1. During the time you attended TCC, were you:

| Answer | % | Count |
|--|-------------|------------|
| Employed full-time (35 or more hours per week) | 48.2% | 118 |
| Employed part-time (less than 35 hours per week) | 28.2% | 69 |
| Unemployed and seeking employment | 4.9% | 12 |
| Homemaker, not employed outside the home | 6.1% | 15 |
| Unemployed and not seeking employment | 11.0% | 27 |
| Full-time military | 1.2% | 3 |
| Employed in apprenticeship program | 0.4% | 1 |
| Total | 100% | 245 |

2. Was your job related to your academic program at the college?

| Answer | % | Count |
|-----------------------|-------------|------------|
| Yes, directly related | 18.3% | 31 |
| Yes, somewhat related | 26.6% | 45 |
| No, not related | 55.0% | 93 |
| Total | 100% | 169 |

3. What was your primary goal in attending TCC?

| Answer | % | Count |
|--|-------------|------------|
| To obtain career and technical training that would improve present employment or future employment | 14.4% | 31 |
| To obtain an occupational/technical degree or certificate | 7.4% | 16 |
| To obtain an associate degree in order to transfer to a four-year college/university | 69.0% | 149 |
| To obtain specific course credits that would transfer to a four-year college/university | 4.6% | 10 |
| To enroll in courses that would satisfy specialized/personal interests | 4.2% | 9 |
| To take advantage of employer training opportunities (i.e. Shipyard Apprentice Program) | 0.0% | 0 |
| To obtain or renew a certification | 0.5% | 1 |
| Total | 100% | 216 |

4. To what extent did you feel your educational experience at TCC contributed to the fulfillment of your goal?

| Answer | % | Count |
|-------------------|-------------|------------|
| To a great extent | 69.3% | 149 |
| To some extent | 28.4% | 61 |
| Very little | 1.9% | 4 |
| Not at all | 0.5% | 1 |
| Total | 100% | 215 |

5. Please indicate the most important reasons you attended TCC: (Choose all that apply)

| Answer | % | Count |
|--|-------------|------------|
| Low tuition | 71.4% | 155 |
| Open admission policy | 32.7% | 71 |
| Convenient locations | 49.8% | 108 |
| Good academic reputation | 30.9% | 67 |
| Availability of financial aid | 39.6% | 86 |
| Offered courses/academic program of interest | 39.6% | 86 |
| Employer requirement/suggestion (e.g., Apprenticeship) | 2.3% | 5 |
| Small classes/individual attention | 40.1% | 87 |
| Only program offered locally in my area of interest | 8.8% | 19 |
| Availability of evening courses | 37.3% | 81 |
| Availability of online courses | 53.9% | 117 |
| Personal improvement | 31.3% | 68 |
| To obtain a job | 16.6% | 36 |
| To obtain better pay/promotion | 14.7% | 32 |
| Total | 100% | 217 |

6. Please rate the INSTRUCTION at TCC.

| Question | Superior | | Good | | Fair | | Poor | | Total |
|--|----------|-----|-------|-----|-------|----|-------|----|-------|
| Average Class size | 46.7% | 98 | 46.7% | 98 | 6.7% | 14 | 0.0% | 0 | 210 |
| Content of courses in major academic program | 42.3% | 90 | 49.3% | 105 | 8.0% | 17 | 0.5% | 1 | 213 |
| Cost of books and supplies | 22.2% | 47 | 27.8% | 59 | 37.7% | 80 | 12.3% | 26 | 212 |
| Course advisement from faculty members | 33.8% | 71 | 40.5% | 85 | 19.0% | 40 | 6.7% | 14 | 210 |
| Course availability/scheduling | 39.0% | 83 | 41.3% | 88 | 16.0% | 34 | 3.8% | 8 | 213 |
| Grading and testing | 39.3% | 84 | 43.5% | 93 | 15.4% | 33 | 1.9% | 4 | 214 |
| Instructor availability | 48.1% | 103 | 38.8% | 83 | 10.7% | 23 | 2.3% | 5 | 214 |
| Overall quality of instruction | 43.0% | 92 | 46.3% | 99 | 9.8% | 21 | 0.9% | 2 | 214 |
| Quality of instruction in major academic program | 45.3% | 96 | 42.9% | 91 | 10.4% | 22 | 1.4% | 3 | 212 |
| Online instruction | 42.2% | 89 | 37.9% | 80 | 16.1% | 34 | 3.8% | 8 | 211 |

7. Please rate the SERVICES and FACILITIES at TCC.

| Question | Superior | | Good | | Fair | | Poor | | Don't know/Never used | | Total |
|--|----------|----|-------|-----|-------|----|------|----|-----------------------|-----|-------|
| Admissions | 40.0% | 86 | 47.0% | 101 | 8.4% | 18 | 1.9% | 4 | 2.8% | 6 | 215 |
| Academic advising/ academic counseling | 36.1% | 78 | 33.3% | 72 | 19.0% | 41 | 9.3% | 20 | 2.3% | 5 | 216 |
| Library services/ Learning resources | 41.4% | 89 | 40.9% | 88 | 5.1% | 11 | 0.9% | 2 | 11.6% | 25 | 215 |
| Career counseling | 25.9% | 56 | 29.2% | 63 | 9.3% | 20 | 3.7% | 8 | 31.9% | 69 | 216 |
| Co-op/Apprenticeship program | 20.6% | 44 | 18.7% | 40 | 4.2% | 9 | 1.4% | 3 | 55.1% | 118 | 214 |
| Financial aid offices | 30.6% | 66 | 31.5% | 68 | 13.4% | 29 | 5.1% | 11 | 19.4% | 42 | 216 |
| Financial aid support services call center | 28.7% | 62 | 29.6% | 64 | 12.5% | 27 | 4.6% | 10 | 24.5% | 53 | 216 |
| Help desk (computer/technical problems) | 29.6% | 64 | 27.3% | 59 | 11.6% | 25 | 1.9% | 4 | 29.6% | 64 | 216 |
| Registration / Enrollment services | 40.5% | 87 | 43.3% | 93 | 12.1% | 26 | 2.3% | 5 | 1.9% | 4 | 215 |
| Student activities (SGA, intramurals, cultural events, etc.) | 30.1% | 65 | 21.8% | 47 | 5.1% | 11 | 0.9% | 2 | 42.1% | 91 | 216 |
| TCC information center at 822-1122 | 31.0% | 67 | 25.0% | 54 | 13.9% | 30 | 1.9% | 4 | 28.2% | 61 | 216 |
| Info@tcc.edu (TCC info center online) | 33.5% | 72 | 27.0% | 58 | 11.2% | 24 | 2.8% | 6 | 25.6% | 55 | 215 |
| Barnes & Noble college bookstore | 39.5% | 85 | 36.3% | 78 | 14.9% | 32 | 1.9% | 4 | 7.4% | 16 | 215 |
| New student orientation | 33.8% | 73 | 30.6% | 66 | 7.9% | 17 | 3.2% | 7 | 24.5% | 53 | 216 |
| Online services | 39.1% | 84 | 36.3% | 78 | 14.4% | 31 | 3.3% | 7 | 7.0% | 15 | 215 |
| Testing centers | 37.9% | 81 | 40.2% | 86 | 6.5% | 14 | 1.4% | 3 | 14.0% | 30 | 214 |
| Center for Military and Veterans Education | 29.8% | 64 | 23.3% | 50 | 5.1% | 11 | 0.5% | 1 | 41.4% | 89 | 215 |
| Classroom facilities | 38.1% | 82 | 44.7% | 96 | 10.2% | 22 | 1.9% | 4 | 5.1% | 11 | 215 |
| Computer labs | 36.0% | 77 | 41.6% | 89 | 5.1% | 11 | 0.9% | 2 | 16.4% | 35 | 214 |
| Parking facilities | 39.4% | 85 | 38.4% | 83 | 12.0% | 26 | 4.6% | 10 | 5.6% | 12 | 216 |
| Study areas | 42.8% | 92 | 37.2% | 80 | 4.2% | 9 | 1.9% | 4 | 14.0% | 30 | 215 |

8. How adequately did TCC's academic program prepare you in the following areas?

| Question | More than adequate | | Adequate | | Needs improvement | | Total |
|--|--------------------|-----|----------|-----|-------------------|----|-------|
| Mathematical skills/Quantitative reasoning | 44.7% | 92 | 49.5% | 102 | 5.8% | 12 | 206 |
| Speaking skills | 54.0% | 107 | 43.4% | 86 | 2.5% | 5 | 198 |
| Writing skills | 56.3% | 112 | 39.7% | 79 | 4.0% | 8 | 199 |
| Understanding written information | 53.1% | 111 | 45.5% | 95 | 1.4% | 3 | 209 |
| Thinking critically and analytically | 53.5% | 114 | 44.1% | 94 | 2.3% | 5 | 213 |
| Cultural and social understanding | 53.5% | 106 | 43.9% | 87 | 2.5% | 5 | 198 |
| Locating, evaluating and using information | 53.8% | 112 | 43.8% | 91 | 2.4% | 5 | 208 |
| Physical well-being and emotional maturity | 48.5% | 95 | 46.4% | 91 | 5.1% | 10 | 196 |
| Scientific reasoning | 49.8% | 101 | 47.3% | 96 | 3.0% | 6 | 203 |

9. As a result of your experience at TCC, to what extent do you feel you have gained or made progress in the following areas:

| Question | To a great extent | | To some extent | | Very little | | Not at all | | Total |
|---|-------------------|-----|----------------|----|-------------|----|------------|----|-------|
| Basic computer functions and applications | 48.8% | 102 | 43.1% | 90 | 4.3% | 9 | 3.8% | 8 | 209 |
| Respect for the diverse views and beliefs of others | 57.6% | 121 | 34.8% | 73 | 3.8% | 8 | 3.8% | 8 | 210 |
| Global perspective on current events | 55.3% | 115 | 32.2% | 67 | 6.3% | 13 | 6.3% | 13 | 208 |
| Social responsibility | 59.1% | 123 | 32.2% | 67 | 2.9% | 6 | 5.8% | 12 | 208 |
| Sense of ethical principles | 58.5% | 120 | 32.2% | 66 | 4.9% | 10 | 4.4% | 9 | 205 |

10. When TCC changed all in-person classes to a virtual format as a result of COVID-19, how did this impact you academically?

| Answer | % | Count |
|--|-------------|------------|
| Very negative impact | 4.7% | 10 |
| Somewhat negative impact | 14.5% | 31 |
| Mixed or neutral impact | 27.6% | 59 |
| Somewhat positive impact | 7.5% | 16 |
| Very positive impact | 15.4% | 33 |
| No impact; All my classes were already online. | 30.4% | 65 |
| Total | 100% | 214 |

11. Overall, how well did TCC handle the changes needed to respond to COVID-19?

| Answer | % | Count |
|-----------------|-------------|------------|
| Very poorly | 2.3% | 5 |
| Somewhat poorly | 1.4% | 3 |
| Somewhat well | 31.9% | 68 |
| Very well | 64.3% | 137 |
| Total | 100% | 213 |

12. Would you recommend TCC others?

| Answer | % | Count |
|--------------|-------------|------------|
| Yes | 97.2% | 208 |
| No | 2.8% | 6 |
| Total | 100% | 214 |