

STRATEGIC DIRECTION 1 ENROLLMENT GROWTH

Build awareness, expand access, increase affordability, and optimize student services to promote enrollment. Build awareness, expand access, increase affordability, and optimize student services to promote enrollment.

- 1.1 Develop marketing and public relations outreach materials that include program-focused highlights, alumni success profiles, and a focus on teaching excellence.
- 1.2 Establish efficiency goals for student on-boarding processes.
- 1.3 Expand K-12 outreach and dual enrollment access.
- 1.4 Establish targeted student recruitment goals and supporting strategies with annual reviews.
- 1.5 Increase availability of and access to scholarships, grants, and financial support for students.

STRATEGIC DIRECTION 2 STUDENT PROGRESSION, RETENTION, & COMPLETION

Support student learning and achievement through meaningful academic programs, comprehensive and accessible support services, and co-curricular activities.

- 2.1 Develop a comprehensive Academic Plan.
- 2.2 Establish college-wide student resources and services goals to improve persistence and retention.
- 2.3 Form a comprehensive outcomes-measured student engagement system.
- 2.4 Integrate student focus groups and student input into institutional annual planning to address student barriers.
- 2.5 Develop a Student Honors Program.

STRATEGIC DIRECTION 3 INNOVATION TO SUPPORT TEACHING & LEARNING

Provide quality teaching and learning through high impact practices, technology integration, and continuous development for faculty and students.

- 3.1 Create an Academic Technology Plan that will support the development of Centers for Teaching and Learning Excellence and integrate Academics and OIS in planning management and budgeting.
- 3.2 Establish a Center for Teaching Excellence supporting the design and development of high-impact digital learning experiences.
- 3.3 Establish Centers for Student Learning Excellence.
- 3.4 Increase remote access to classroom and lab software applications.

STRATEGIC DIRECTION 4 COMMUNITY PARTNERSHIPS & WORKFORCE DEVELOPMENT

Engage with and take actions to support the economic development and public good of our service region.

- 4.1 Complete an economic impact report to be used for marketing, outreach, and development.
- 4.2 Respond to industry and partner needs and workforce gaps.
- 4.3 Target Advancement, fundraising, and grant opportunities
- 4.4 Establish annual TCC community engagement goals focused on employee-driven community outreach and volunteerism opportunities.

STRATEGIC DIRECTION 5 DIVERSITY, EQUITY, & INCLUSION

Create an environment 1) in which policies, practices, and beliefs are grounded in the principle of fairness; 2) that acknowledges structural racism, gender disparities, and systemic poverty while honoring the diversity of humanity; and 3) that prioritizes the success of all students to ensure they have the necessary resources to fulfill their college and career goals.

- 5.1 Close student access and achievement gaps. *
- 5.2 Engage in DEI and cultural awareness training and professional development.
- 5.3 Conduct a policy and curriculum review focused on DEI.
- 5.4 Develop annual employee DEI recruitment and retention targets.

* Will align with VCCS Equity Goal Strategies

STRATEGIC DIRECTION 6 ORGANIZATIONAL RESILIENCE & SUSTAINABILITY

Meet the needs of our students and employees through responsive and equitable resource management, transparency, and communication.

- 6.1 Develop internal communication processes that include expectations for regular and ongoing college-wide updates, project status reports, and division reporting.
- 6.2 Engage in continuous strategic plan review, progress, and accountability reporting.
- 6.3 Develop resource management goals.
- 6.4 Develop an integrated Employee Evaluation, Succession, and Promotion plan.
- 6.5 Continually review and revise emergency and safety plans and policies.